



Entrants hereby understand and agree to this Terms and Conditions of the prize draw (hereinafter referred to as Prize Draw) held by Synology UK (hereinafter referred to as the Operator).

Procedure for the Prize Draw / Participation:

1. The period (hereinafter referred to as "Period") of this online Prize Draw starts from 24/01/2024, 09:00 to 26/01/2024, 23:59. The Operator may, at its discretion, terminate the Prize Draw prior to or after the conclusion date.
2. Registration for the Prize Draw is done through the designated landing page. Entrants are required to have a Synology Account and register for the Synology newsletter to participate in the Prize Draw.
3. Participation is only valid within the Period. Registrations received after the Period will not be considered in the draw.
4. Only one submitted registration per participant is eligible for the Prize Draw.
5. The following products will be raffled (2 prizes in total):
 - a. Synology BeeDrive 1TB
 - b. Synology RT6600ax

Eligibility:

1. Participation is not limited to customers of the Operator, and no purchase is required for entry or to win.
2. This Prize Draw is open to individuals who have reached the legal age of majority required to participate in such events in the participant's jurisdiction of residence. Void where prohibited by law.
3. The entrant must be an individual legal resident of the following regions/countries and provide a valid postal address for delivery of the prize: United Kingdom, Denmark, Norway, Sweden, Finland, and Iceland.
4. Employees and immediate family members of the Operator and its associated companies, including individuals or entities directly contracted to work for Operator, and individuals engaged in the planning and execution of the event are

not eligible to enter or win.

5. The Operator reserves the right to exclude individuals from participation at its discretion if entrants engage in (a) manipulations in connection with access to or conduct of the prize draw (b) violations of these terms and conditions (c) unfair practices (d) provide false or misleading information in connection with participation in the Prize Draw.

Notification and Transmission of the Prize:

1. [Two (2)] winners will be randomly selected from the eligible entries and contacted via email within [14] business days after the Period.
2. The prize(s) are not transferable or exchangeable and cannot be redeemed as cash. In the event a prize is not available or is unable to be provided, the Operator reserves the right to substitute the prize at its discretion for an alternative item with similar retail value.
3. Winners are required to provide personal information, including name, email address, delivery address, phone number, and any additional information necessary for the Operator to arrange for the delivery of the prize after receiving the notification email of winning within a period of 2 weeks. The information may be shared with courier services for delivery purposes and customs clearing.
4. Delivery is only available to physical addresses (i.e. no post office boxes). If a prize cannot be delivered to the specified delivery address, and if no follow-up contact could be made, the prize will be considered abandoned and forfeited. The Operator has the right to choose another winner at its discretion with or without notifying the original winner.
5. The Operator covers any costs that may arise for the shipping of the prizes. Winners are responsible for any tax and any additional costs associated with the use of the prize.

Data Protection:

1. Participants consent to Operator's use and disclosure of information provided, including email address, name, and other information such as region/country, for the purpose of determining the winner, measuring event metrics, and analysis for product improvement purposes. Personally identifiable information is not shared outside of the Operator personnel authorized to access such information. Please refer to our [Privacy Statement](#) for more information.

General Clause:

1. Any questions or complaints regarding the Prize Draw should be directed to the Operator via uk_marketing@synology.com.

2. Operator shall not be liable for any loss or damage, including but not limited to indirect or consequential loss which is suffered or sustained as a result of receiving the prize.
3. If any provision of these terms and conditions is held or made invalid by a court decision, statute or rule, or is otherwise rendered invalid, the remainder of these terms and conditions shall not be affected thereby.